

MINUTES OF THE
MARICOPA ASSOCIATION OF GOVERNMENTS
TECHNOLOGY ADVISORY GROUP

February 23, 2012
MAG Office
302 North First Avenue
Phoenix, Arizona

MEMBERS ATTENDING

Pat Timlin, El Mirage, Chair	**Dale Shaw, Mesa
**David Stevens, Maricopa County, Vice Chair	*Duncan Miller, Paradise Valley
*Patrick Quain, ADOA	**John Imig, Peoria
**Dee Hathaway, Buckeye	**Greg Binder, Phoenix
*Jim Keen, Carefree	**Brad Hartig, Scottsdale
**Patrick Hait, Chandler	**Tracy Mills, Surprise
**Mike Ciccarone, Fountain Hills	**Dave Heck, Tempe
**Ajay Joshi, Gilbert	*Harvey Estrada for Arkady Bernshteyn, Valley Metro Light Rail
*David Atchison, Glendale	**Patrick Cutts, Scottsdale Police Department
*Kathy Fernandez, Goodyear	

*Members neither present nor represented by proxy.

OTHERS PRESENT

**Steven Lengua, Tempe	David Worley, MAG
**Linda Colantro, Glendale	Sunny Dahn, Microsoft
Elise Piatt, Triadvocates	Jamie Woodward, Microsoft
Craig Chenery, MAG	
Audrey Skidmore, MAG	

**Participated via telephone conference call.

+Participated via video conference call.

TECHNOLOGY ADVISORY GROUP AGENDA

I. Call to Order

The meeting was called to order at 10:02 a.m. by Chairman Pat Timlin of El Mirage. All members introduced themselves.

2. Call to the Audience

No comments were made by the audience.

3. Approval of the January 19 Meeting Minutes

A motion to approve the January 19, 2012 meeting minutes was moved by David Stevens of Maricopa County, seconded by Patrick Cutts of Scottsdale and unanimously approved by the committee.

4. 3-1-1 Task Force

Mr. Timlin thanked the task force members for participating in the assignment. Mr. Timlin introduced Audrey Skidmore of MAG. Ms. Skidmore stated that the task force met on four occasions and provided an overview of the five options and the associated criteria. The membership discussed the results of research. Dale Shaw of Mesa stated that the Integrated Voice Recognition (IVR) option requires adequate operator capacity at member agency to receive calls. Ms. Skidmore added the comment to the draft document. Brad Hartig of Scottsdale asked for a legend to be attached to the document. Ms. Skidmore stated she spoke with Montgomery County, MD, and their 3-1-1 implementation eliminated an entire job classification and saved the county \$10.2 million a year. Ms. Skidmore summarized the five options presented to the committee and the modifications suggested. Mr. Timlin, Mr. Heck, Mr. Hartig and Mr. Shaw expressed concerns that the central office routing would result in significant misrouting and requested that the feasibility of option 5A was changed to low and the first con bullet point changed to reflect this. A motion to forward the matrix to the 3-1-1 Business Planning Committee was moved by Dale Shaw of Mesa, seconded by Greg Binder of Phoenix and unanimously approved by the committee.

5. Microsoft Enterprise Agreements

Mr. Timlin introduced Sunny Dahn and Jamie Woodward of Microsoft. Mr. Woodward stated that agencies who have an enterprise agreement on state contract should be working with the new state contract vendor, SHI. Ajay Joshi of Gilbert asked if Microsoft 365 uses the hybrid license model for users. Mr. Woodward stated that vast majority of enterprise agreements are moving towards per user licensing and that per user cost has decreased in comparison to a seat license. Mr. Hartig asked if a user utilizes Outlook Web Access (OWA) would they need a separate license. Mr. Woodward stated that they would. Mr. Timlin asked about the difference between the enterprise agreement and the standard agreement. Mr. Woodward stated that there are three subsets of licensing, open, select and enterprise. He added that there is no reason to buy anything on the open agreement because currently the rules state that you do not need a minimum number of licenses for the select agreement and the licenses are cheaper than on the open agreement. The enterprise agreement has software assurance included. Mr. Timlin asked if there are penalties for ending an enterprise agreement and starting a new one. Mr. Woodward stated that there are none and a new agreement is drafted.

6. Agency Project Update

Audrey Skidmore stated that MAG has had initial discussions with ESRI in regards to an enterprise agreement. Ms. Skidmore added that there some areas that have incorporated a license across multiple agencies. She stated that joining with small agencies would be acceptable in this situation. Ms. Skidmore stated that she has asked for some preliminary pricing.

David Stevens of Maricopa County stated that the high rise Southport Towers have opened.

7. Request for Future Agenda Items

Mr. Timlin stated that short list topics include agency SharePoint development, a co-op on Oracle and agency Geographical Information Systems (GIS) requirements.

8. Committee Action Summary

Craig Chenery of MAG stated that MAG would update the 3-1-1 matrix with the committee's comments and forward to the 3-1-1 Business Planning Committee.

9. Date of Future Meetings

The next meeting of the MAGTAG is scheduled for 10:00 a.m. on April 12th, 2012 in the MAG Cottonwood Room.

10. Adjournment

The meeting was adjourned at 11:19 a.m